



## **COOKIE POLICY**

At **QM Easy**, we respect your privacy and are committed to ensuring a transparent and secure browsing experience. This Cookie Policy outlines how we use cookies and similar technologies on our website in compliance with the **Protection of Personal Information Act (POPIA)** in South Africa.

### What Are Cookies?

Cookies are small files placed on your device to enhance your experience by remembering your preferences and actions.

#### Types of Cookies We Use

- **Essential Cookies**: These are necessary for the operation of the website and cannot be disabled.
- **Performance Cookies**: Help us analyze site traffic and user behavior for better performance.
- **Functionality Cookies**: Remember your preferences for a customized experience.
- Advertising Cookies: Used to serve personalized ads.

#### How We Use Cookies

Cookies help us improve your user experience, analyze traffic, and provide personalized content. We use cookies for:

- Ensuring essential features work properly.
- Analyzing website usage to optimize content.
- Delivering personalized services and recommendations.

#### Your Rights and Choices

As required by **POPIA**, you can control cookie settings through your browser. You may block, delete, or refuse cookies, but some features of our website may not function properly if you do.

#### **Third-Party Cookies**

We may also allow third-party services to set cookies for advertising and analytics purposes. These cookies are subject to the respective privacy policies of the third parties.

#### **Changes to This Policy**

We may update this policy from time to time to reflect changes in our practices. Any updates will be posted on this page with an updated date.

# **Contact Us**

If you have any questions regarding this policy or your privacy rights, please contact us at <u>qmeasy@syncflo.co.za</u>